Claudette Joint

Clinical Lead & Case Manager, Grantham

Claudette started working as a Case Manager in 2015. During this time she has demonstrated the ability to accurately assess a client's functional, vocational and psychological changes following trauma, and implement complex treatment plans accessing statutory and private facilities to meet her client's changing needs. She has a wealth of clinical experience in trauma and orthopaedics which serves her clinical reasoning and understanding of treatment pathways. Claudette's varied experience as an Occupational Therapist provides a broad knowledge base which allows her to make informed decisions regarding appropriate treatments for various conditions/presentations, availability of treatments on the NHS and liaisons with numerous teams to bring recommendations into action.

Clinical Specialities

- Orthopaedics
- Amputee and Limb Salvage
- Surgery
- Complex Discharge Planning
- Return to Work
- Home Adaptations
- Neurology
- Wheelchair Assessment
- Unplanned Care
- Orthopaedic Paediatric
- Elderly Care
- Brachial Plexus Injury

Qualifications

Bachelor of Occupational Therapy, University of Pretoria, South Africa, 1998.

Professional Registrations and Memberships

IRCM
RCOT
HCPC
CMSUK
RCOT
Current DBS

Case Management Competencies

- Claudette undertakes assessment and goal planning for a wide range of clients, using statutory services and supplementing with private provision where needed.
- She develops plans that reflect available resources, delivering best value while balancing competing priorities and setting meaningful, realistic goals.
- She uses sound clinical reasoning to support recommendations.
- Claudette's excellent communication skills help her build professional rapport with clients, carers, and involved professionals.
- She works effectively with a range of stakeholders (private and statutory) to form inclusive teams and ensure plans are implemented and goals achieved.
- Claudette is skilled at building consensus among diverse stakeholders, even when strong differences of opinion exist.
- Her experience in fast-paced A&E settings makes her adaptable and efficient in decision-making.
- She sets SMART objectives that are meaningful, client-centred, and achievable.
- Claudette advocates for clients and recommends rehabilitation at the optimum time to achieve the best outcomes.
- She delivers concise written assessments and updates, using outcome measures to evidence change and engagement.
- She reflects on case management practices and their impact on plans and objectives.
- Claudette provides learning, training, and clinical support to clients, carers, students, and professionals, sharing best evidence-based practice.
- She continually develops her expertise in Orthopaedics and Mild Traumatic Brain Injury.
- Claudette applies ethical principles and integrates relevant codes of practice consistently within her case management work.

Case Examples

- 64-year-old woman sustained significant orthopaedic injuries, issues with wound healing including infection of skin graft area and donor site. Prolonged hospital admission, facilitation of private inpatient rehabilitation and complex discharge planning and transfer of care to private providers within her local community.
- 32-year-old man sustained compound fracture of ankle (near traumatic amputation) with severe soft tissue damage and significant degloving injury to lower leg, which required external fixation and later surgical fixation of ankle joint. Return to leisure activities including cycling with electric bicycle and employment including consulting and voluntary positions.

Work Experience

February 2025 - Present
Unite Professionals Limited
Clinical Lead

February 2015 - Present
Unite Professionals Limited
Case Manager

February 2010 - January 2019
United Lincolnshire Hospitals NHS Trust
Team Lead OT, Trauma and Orthopaedics

April 2009 - February 2010
United Lincolnshire Hospitals NHS Trust
Senior OT, Trauma and Orthopaedics

September 2004 - May 2009
Homerton University Hospital NHS Trust
Clinical Lead OT, Community Care

September 2004 - January 2005
Homerton University Hospital NHS Trust
First Response Duty Team

Continued Professional Development

- Unite Professionals Limited Annual Conference 2021, 2022, 2023, 2024, 2025.
- CMSUK Conference 2021, 2022, 2023, 2025.
- Life After Amputation: The Patient Journey - A Collaborative Approach. CFG Law, 2025.
- The black, the white or the grey; the language between rehabilitation and legal/insurer teams, within case management practice and report writing. CMSUK, 2025.
- When Worlds Collide: Understanding Complex Mental Health Needs in Brain Injured and Catastrophically Injured Clients, BABICM, 2025.
- Collaboration in Rehabilitation Study Day. CFG, Askham Rehab, East of England Trauma Network, 2023.
- Let's talk about Cauda Equina – The Road to Recovery Webinar – Irwin Mitchell, 2023.
- Safeguarding Level 3, Linda Sayers, 2023.
- UP Team Webinar: Salwin v Shahed (2022): Reflections on the judgement with Mr Winston Hunter KC, 2023.
- Brain Injury Group Webinar: Case management on a budget, 2023.
- CMSUK webinar: Role of the Property & Finance Deputy during (and after) litigation proceedings, 2023.

About Unite Professionals Case Management

Unite Professionals are a renowned, independent Case Management firm, committed to assisting individuals who have endured catastrophic and life altering injuries. Our approach is both comprehensive and empathetic, underpinned by our professional expertise and steadfast belief in the strength of those we support.

Enquiries and Referrals

Natalie Briscoe
Business Development & Engagement Manager
01704 508099 / 07876 108783
admin@uniteprofessionals.co.uk

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