

CQC – Registration, The Process and The Benefits

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Unite
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Case Management
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Overview of the CQC Registration Process

- To be registered, an application must be completed to the CQC
- Details of the service, company, locations and the regulated activity must be given
- Applications should only be submitted once everything is in place and ready to begin providing services
- Registration will only be granted once fitness and compliance have been demonstrated
- Regulated activities and the wider registration requirements are set out in the Health and Social Care Act 2008
- The registration process is rigorous and can take months
- You can not manage regulated activities until CQC have confirmed that you are registered
- Providers must have a registered manager as a condition of their registration
- CQC need to establish that you will provide services that are safe, caring, responsive to people's needs and well-led.
- Evidence of this must be available

**IT IS AN OFFENCE TO CARRY OUT A REGULATED ACTIVITY WITHOUT
BEING REGISTERED**

Unite Professionals Inspection Overview

- Unite Professionals registered with CQC on 1st December 2020
- Our first inspection was in May 2022 lasting from the 10th – 20th this was a comprehensive inspection which was carried out so a rating could be awarded.
- Overall rating **GOOD**
- During the inspection inspectors visited the Head Office and used video call to engage with staff in the Taunton office.
- The registered manager, safeguarding lead, nominated individual and other staff members were spoken with.
- Records were shown including care and support plans and the systems in place for monitoring the quality of the service provided.

Why CQC Registration Matters

Being registered with the CQC is highly beneficial because it provides legal compliance, enhances reputation and credibility, offers a framework for continuous quality improvement and provides reassurance to clients and their families.

For case management having a CQC registration serves as an independent assurance to not only clients and their families but also to other stakeholders that the service will meet rigorous quality and safety standards.

Registration requires commitment to person-centred care. Ensuring that all care and support plans are tailored to individual needs, dignity and respect are promoted and safeguarding protocols are in place. This framework helps case managers ensure best practice is consistently applied.

Many local authorities, the NHS and private insurance companies require a CQC registration as a condition for contracts and funding to be given.

For questions and enquiries, reach out to us!

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