



## Laura Falter

### Case Manager, Harrogate

#### Clinical Specialities

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- Orthopaedics & Complex Trauma
- Amputees
- Associated Neurological Conditions
- Palliative Care Rehabilitation
- Rapid Intervention
- Complex Discharge Planning
- Chronic & Long-term Conditions
- Mental Health
- Forensic Mental Health
- Environmental Assessments
- Vocational Rehabilitation

#### Qualifications

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BSC Hons Occupational Therapy,  
Northumbria University, 2008.

#### Professional Memberships

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RCOT  
HCPC  
CMSUK  
DBS: Current

Laura has worked for over 15 years in the NHS as a registered Occupational Therapist. She is a highly skilled clinician with experience in both the community and inpatient hospital settings. Her diverse experience in trauma and orthopaedics, mental health, neurological conditions, amputees, palliative care, and intermediate care allows her to facilitate comprehensive assessments and to identify rehabilitation needs and develop complex treatment plans. Laura has worked as a Clinical Lead since 2014 and has experience setting up and leading new services.

Laura values and is an expert in facilitating multiagency working. She has excellent interpersonal skills and is experienced in working with clients, families and as part of a multidisciplinary team. She can interpret clinical information and make informed decisions to guide treatment plans to access health, social care, and private services. Laura is observant and has an excellent ability to develop rapport with clients and build professional relationships. She is highly proficient in report writing. She is passionate about empowering clients, promoting independence and enabling them to achieve their full potential.

#### Case Management Competencies

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- Laura is passionate about building a good rapport with clients using a client-centered and holistic approach.
- Excellent communication skills (both written and verbal) that allow her to work collaboratively across statutory and private multiagency and multidisciplinary teams.
- Highly skilled assessment experience and use of clinical outcome measures.
- Experience working in mental health statutory services and has an in depth understanding of cognitive assessments, the Mental Capacity Act, managing conflict and motivational techniques.
- Confident, highly motivated and adaptive in her approach with close attention to detail.

#### Client Testimonial

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"I am grateful for the professional assistance I received from Laura Falter. She helped me recover quickly and return to my normal life within a year. My recovery journey was made easier with her guidance since she understood my situation. I highly recommend her as a Case Manager."

## Case Examples

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- 29 year old student who sustained multiple lower limb fractures and had an ilizarov frame on her left lower leg. Rehabilitation involved private physiotherapy, liaising with her university as well as clinical psychology. The client returned to complete her university course and graduate.
- 34 year old involved in a motorbike accident. Sustained complex orthopaedic fractures, nerve injuries and psychological trauma. Input included coordinating and instructing specialist physiotherapy, NHS and subsequent private orthotics and orthopaedics, neurophysiology, pain management, trauma counselling and a wider MDT. Client is now able to mobilise independently and is exploring a return to work.

## Work Experience

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March 2022 - Present

**Unite Professionals Limited**

Case Manager

August 2023 - Present

**Leeds Community Health Care Trust, Active Recovery Integrated Community Rehabilitation**

Clinical Service Manager

May 2018 - August 2023

**Leeds Community Health Care Trust, Integrated Community Rehabilitation**

Clinical Lead Occupational Therapist

November 2015 - April 2018

**Leeds Community Health Care Trust, Intermediate & Community Care**

Occupational Therapist Clinical Quality Lead

## Continued Professional Development

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- Upper limb rehabilitation study day, Irwin Mitchell, 2023.
- Unite Professionals conference, 2023 and 2024.
- Post hospital discharge support conference, North East conference, 2022.
- Stewarts, "Introduction to Case Management" Leeds, May 2022.
- Unite Professionals conference, Worcester, May 2022.
- 'Specialist seating and postural management', Leeds Community Healthcare NHS Trust, September 2021.
- 'Occupational Therapy Role in Palliative Care', Leeds Community Healthcare NHS Trust, 2021.
- Occupational Therapy Adaptations Conference, Leeds, 2020.
- Royal College of Occupational Therapy Virtual Roadshow, 2020.
- 'Complex Moving and Handling and Hoist Training' Assisted Living, Leeds 2019.
- 'Investigating serious incidents training', Leeds Community Healthcare, 2019.
- Regular reviews of BAOT Journal articles.

## About Unite Professionals Case Management

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Unite Professionals are a renowned, independent Case Management firm, committed to assisting individuals who have endured catastrophic and life altering injuries. Our approach is both comprehensive and empathetic, underpinned by our professional expertise and steadfast belief in the strength of those we support.

### Enquiries and Referrals

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