



Joy Averill

Case Manager, Derby

Clinical Specialities

- Acquired and Traumatic Brain Injury
- Stroke Rehabilitation
- Neurology
- Complex Orthopaedics
- Medical
- Personal Performance Coaching
- Cognitive impairment.
- Working knowledge of the driving assessment process.
- Equipment including seating,
- Wheelchair and hoist assessments.
- Vocational rehabilitation including work, education and volunteering.

Qualifications

Diploma in Occupational Therapy.
Newcastle Upon Tyne Polytechnic
1988

Professional Memberships

HCPC
BAOT
BABICM
CMSUK
Current DBS

Joy has worked in Case Management with Unite Professionals since 2015 with a background as an Occupational Therapist and Personal Performance Coach. Joy is very experienced in neurological rehabilitation, having worked in both in-patients including complex discharge planning and the community with the aim of restoring independence and confidence.

Due to her many years' experience as an Occupational Therapist and Case Manager, Joy is fully aware of NHS treatment pathways allowing her to make informed decisions on when and how to utilise these services and if required, identify the need for any appropriate, additional treatment. Joy has specialised in stroke rehabilitation and traumatic / acquired Brain Injury, working in a variety of settings. Her broad clinical experience has given her a sound understanding of the complexities of a brain injury and the functional/emotional impact they have on a client and their family.

Case Management Competencies

- Excellent communication skills with clients, carers, other professionals and all stakeholders.
- Adept at working across multiagency interfaces, ensuring the effective and proactive sharing of information and confidently liaising with Solicitors, Insurers, Social Services, GP's, Employers, DVLA, Tribunal Panels etc.
- Effective advocacy for the client, ensuring they are empowered and supported.
- Representing the needs of the client and provide clinical reasoning / evidence to support the rehabilitation recommendations which will optimise the outcome for the client.
- Experienced at facilitating jointly agreed treatment plans with interdisciplinary teams, ensuring the clients' goals are represented in a measured and commercially responsible manner.
- Treatment is framed by SMART objectives, identifying meaningful and realistic goals.
- Experienced in the use of outcome measures to demonstrate the successful progression of client goals.
- Utilises a range of standardised cognitive assessments to plan appropriate rehabilitation programmes.
- Delivered training packages for clients, carers, support workers, students, charities and health professionals.
- Experience of leading, co-ordinating and motivating teams to promote service development.

Case Examples

The client, a 23-year-old male with a traumatic brain injury from a moped accident at 17, faced ongoing cognitive, emotional, and behavioural challenges. Joy helped re-engage him in rehab using creative, structured approaches. Despite progress toward independent living, the client ultimately decided he wasn't ready. His journey highlighted the value of a cohesive, flexible MDT and his ability to express his needs and make informed choices.

Work Experience

Current

Unite Professionals Limited

Case Manager

Current

Self employed associate to Laura Slader, Patricia Corbett

Private Neuro OT

October 2006 - May 2007

Southern Derbyshire Acute NHS Trust

Case Manager, Head Injury Team

February 2004 - September 2006

Southern Derbyshire Acute NHS Trust

Senior 1 Occupational Therapist, Head Injury Out Patient & In Patient Neuro Rehab

January 2003 - January 2004

Derby Regional Mobility Centre

Clinical Driving Assessor

Continued Professional Development

- Neuro: Goal setting training Queens Square Diane Playford,
- Pressure garment peer training- Job skin versus medical 2 ,
- Sensory dynamic orthosis Job Skin Lydia Dean
- Understanding and dealing with behavioural problems following BI.
- Occupation matters- by Louise Wiggins and Rachel Mitchell, Mental Health
- Bio-psychosocial management of pain.

About Unite Professionals Case Management

Unite Professionals are a renowned, independent Case Management firm, committed to assisting individuals who have endured catastrophic and life altering injuries. Our approach is both comprehensive and empathetic, underpinned by our professional expertise and steadfast belief in the strength of those we support.

Enquiries and Referrals

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Business Development & Engagement Manager

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